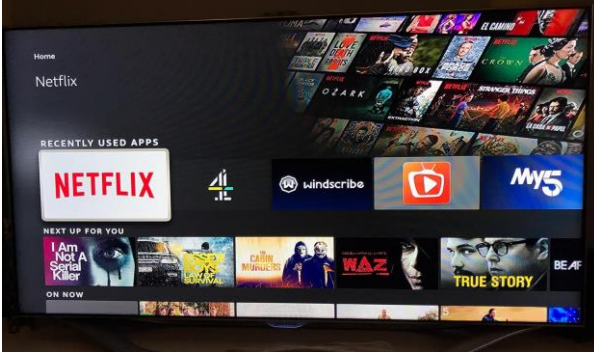








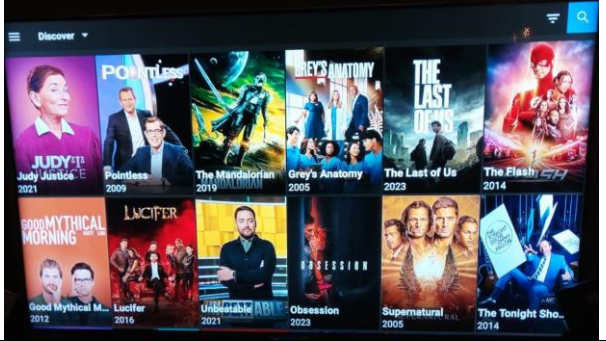
fireTV stick



Fire TV Stick User Guide

<p>Press Power button to switch on TV and Firestick (not all Firesticks will control TV, please refer to your Property Manual).</p>	
<p>Scroll down to Recently Used Apps by pressing down on the Navigation circle.</p>	
<p>Scroll across to Windscribe to ensure the VPN is connected before trying to access iPlayer etc. Click on the icon to open the App.</p> <p>You only need to connect your VPN whilst watching UK channels</p>	
<p>This is how Windscribe should appear if it connected and working. You can now press the Home button to return to the Home screen.</p> <p>If the screen shows anything different please refer to the Troubleshooting Guide below...</p>	
<p>With the VPN running you can now watch all UK channels.</p>	

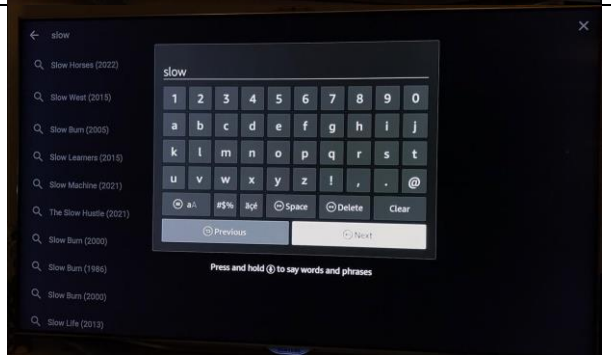
<p>The Firestick also comes with some useful additional streaming apps for Movies, TV and Football.</p>	
<p>Bee TV (and Tea TV) are streaming apps where you can watch endless movies and television shows for free. For example, all the latest Hulu, Amazon, Apple, HBO dramas are on there, as well as the latest films and box sets. PLEASE NOTE - YOU DO NOT NEED YOUR VPN ON TO WATCH THIS</p>	
<p>RapidStreamz Firestick and SportsFire are free sport streaming apps. RapidStreamz can also be used to watch any tv channel live, simply by scrolling down to the country on the front screen, then selecting whichever channel you want to watch. However, as with any IPTV service it is prone to buffering. PLEASE NOTE - YOU DO NOT NEED YOUR VPN ON TO WATCH THIS</p>	

<p>How to use Bee TV/Tea TV Select the appropriate icon (some users have one or the other, some have both)</p>	
<p>This is the home page. Use the navigation button to go over to the search facility (magnifying glass icon) top right on Bee TV and Tea TV.</p>	

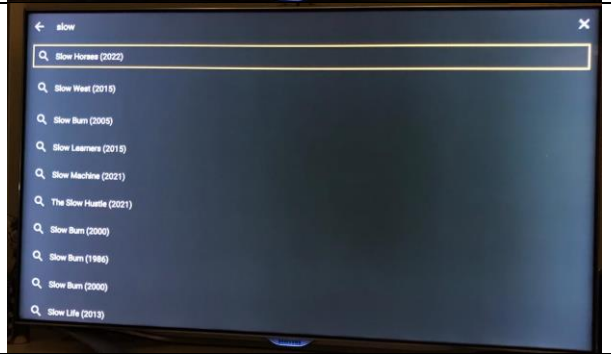
Type in what film, drama or TV series you want to watch or press the Alexa button and say the name of the film or program



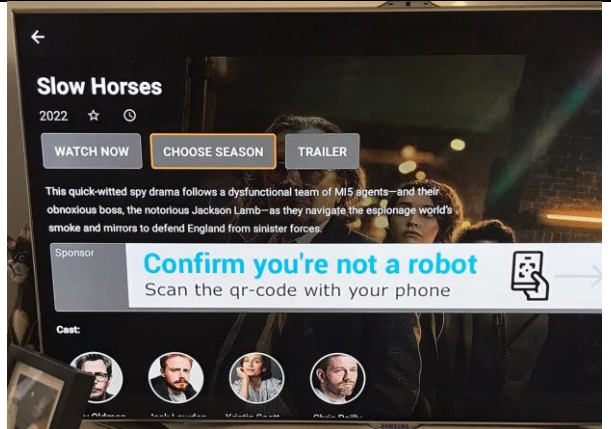
A list of content with similar names will appear as a list on the lefthand side



To get to the list use the back button (only press once or it will take you back to search and you will have to type the title in again)



Use the navigation to click on the appropriate title, it helps if you know what year it was made!
Google can help with this!
If you have chosen a drama, TV series or box set click choose season with navigation and click select
This screen gives you a synopsis of the film or drama you have chosen

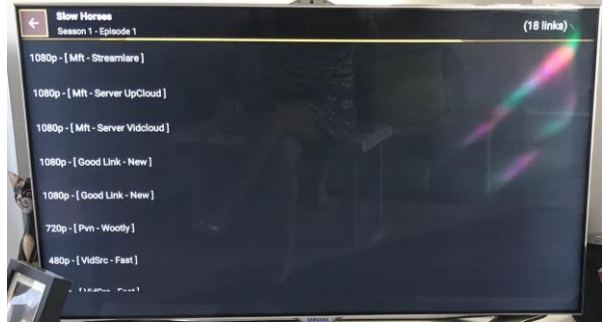


Select the appropriate episode with the navigation tool and press select

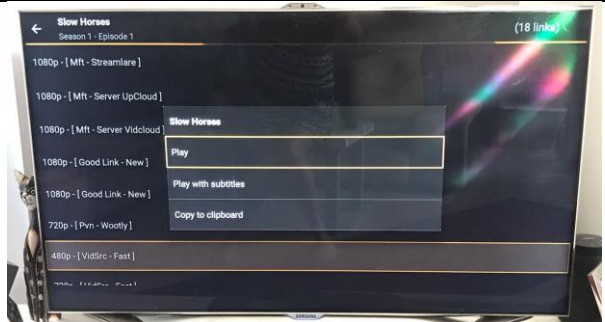
In a



Wait a few moments whilst the app sees if it has links available or not. If it does, they will appear in a list as shown. The higher the number on the link is the band width they use, so if your programme buffers (pauses with a circle going round in the middle of the picture) select a lower band width link, eg a 720p rather than a 1080p
If you chose a different link whilst already watching something the new link will remember your place!



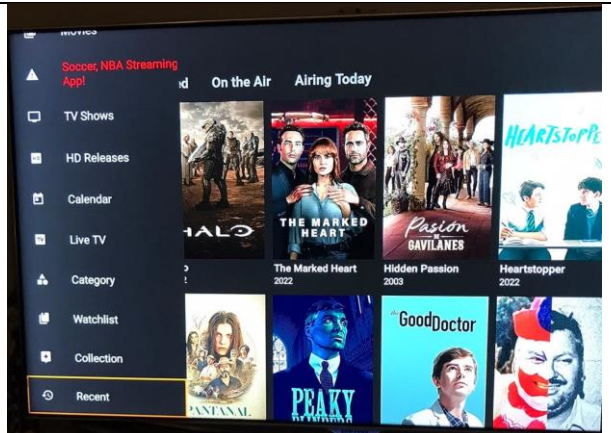
Click on the link and click play
If you want subtitles click play with subtitles and you will see a second list of links to subtitles, just keep clicking till you get one that works



If you have chosen a film just click watch now, if it's a drama click choose season



Once you have played even a second of a title on Beetv it goes into your recent history
So use back to navigate out of whatever you are watching back to the home screen then in menu on left of home screen scroll down to recent and your programmes will be stored there meaning you don't have to search again

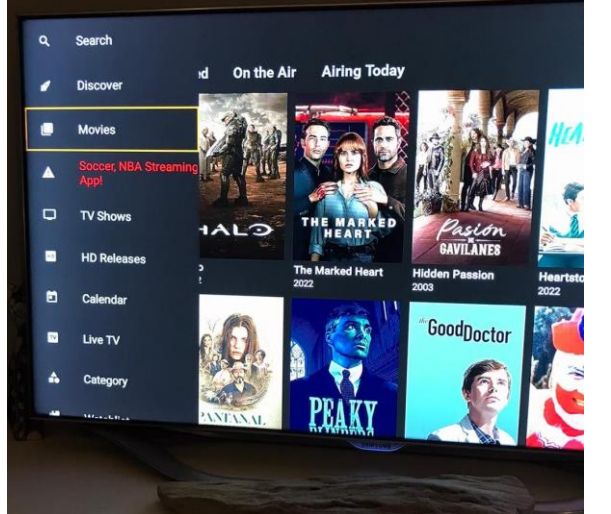


TeaTV: Recent will display whatever you have been watching

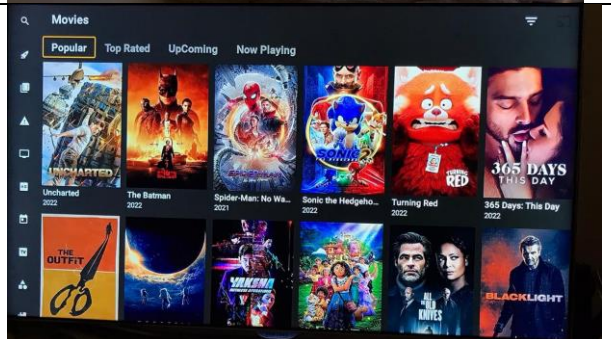
BeeTV: History will display whatever you have been watching, You have to choose TV or Movies in the top right corner.


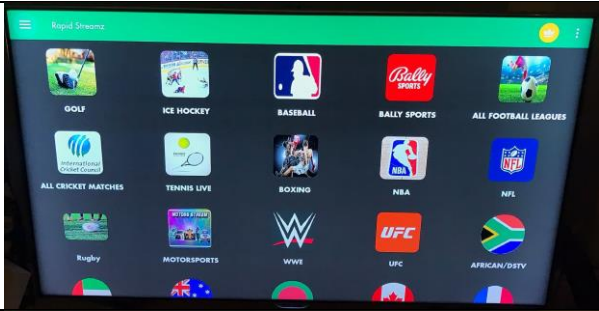

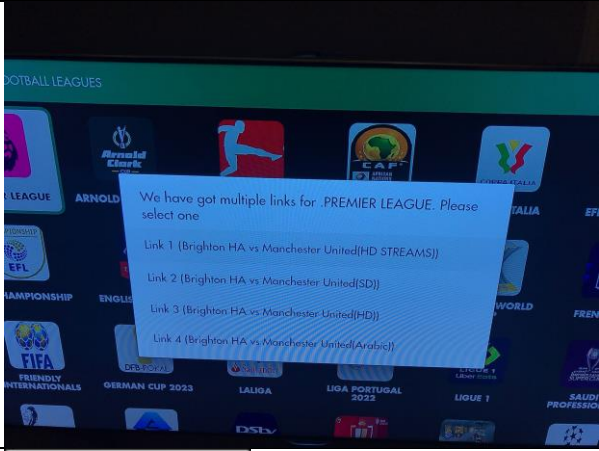



Use movies to get ideas what films to watch



Pick which film you want to watch



<p>How to use RapidStreamz:</p> <p>Open the RapidStreamz app (logo illustrated)</p>		
<p>The first page of icons is for live sport so you can only click these shortly before a sporting event begins, then you will get a list of links so keep clicking until you get a link that works.</p>		
<p>On the front page of rapidstreamz if you keep scrolling down you can access live channels from all over the world, including UK.</p>		
<p>This is what you will see on rapidstreamz when you click on an event that is due to start soon, so just click a link until you find one that works.</p>		
<p>How to use the Sports Fire app.</p>		

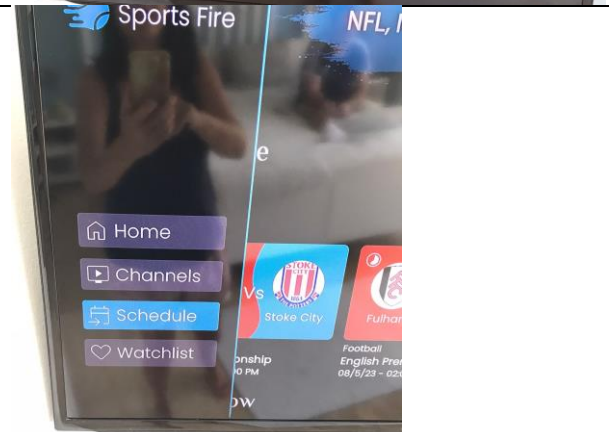
Select the sports fire icon as shown



Use the navigation button to go left



Use navigation button to go down to schedule



Use navigation button (right) to scroll along to the fixture required



Use navigation button down then across to pick which stream (channel) you want to watch



Watch your chosen fixture

TIP If a stream fails and starts to buffer you need to go back until you exit the app (by pressing the back button), if you start another stream the original one may play in the background so always close and then open another stream



How to use StreamFire



Open the StreamFire app as per illustration



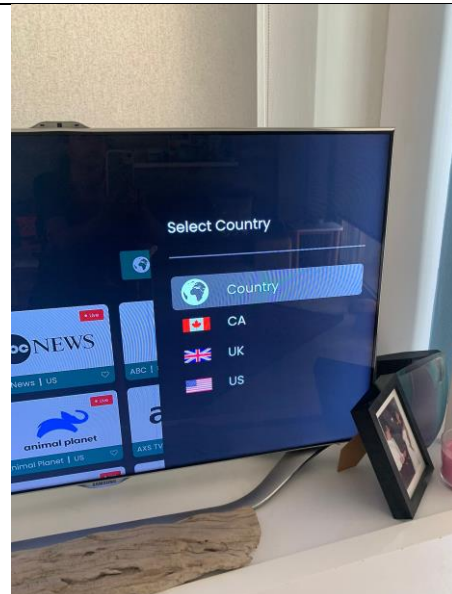
Use the left direction arrow to access the menu on the left of the screen



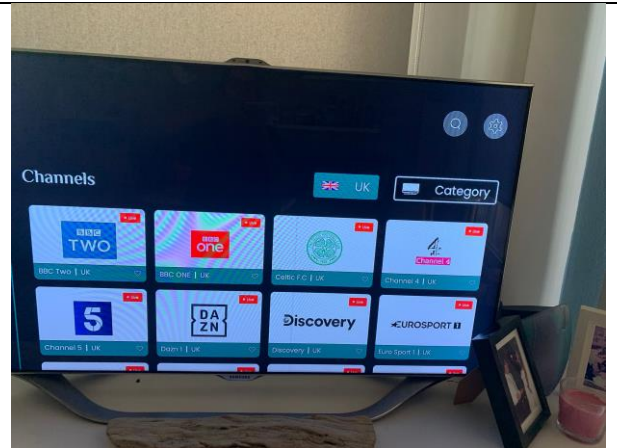
With direction button scroll down to channels



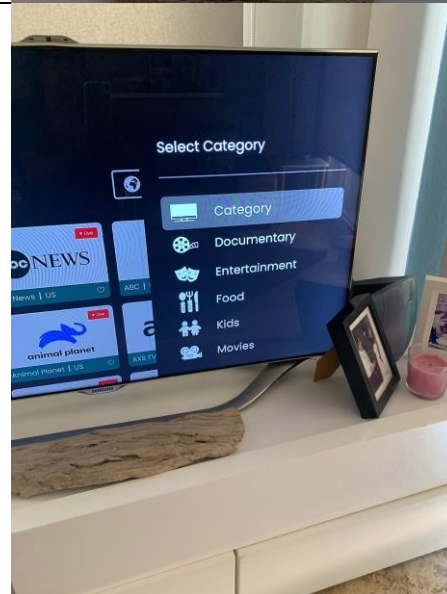
Go to country and drop down and select UK



UK channels will come up to watch live
(remember in mind we are 2 hours ahead of UK
in Summer and 3 in Winter)



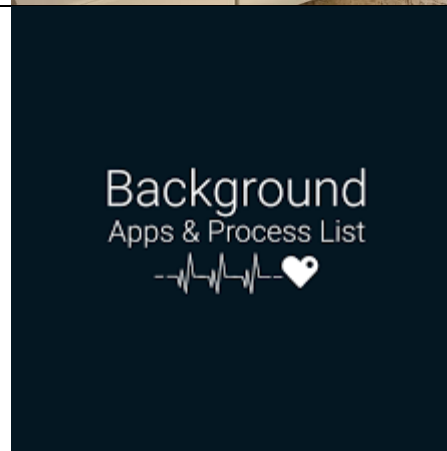
You can also browse by category



How to use Background Apps and Processes

(If this is not installed on your firestick simply go to home, go to the find button and start typing Background, then select Background Apps and Processes from the list and press download to install it)

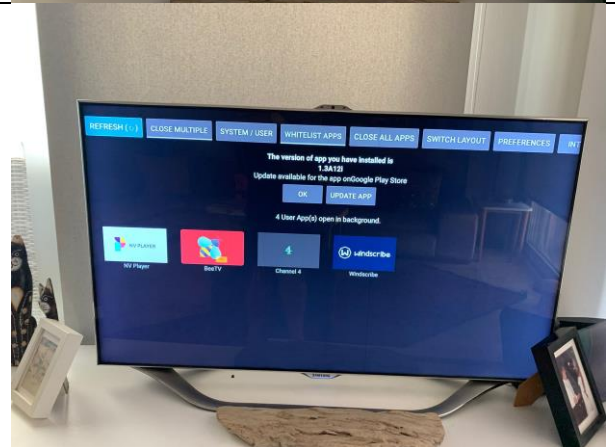
This is basically a housekeeping tool. Even though you have moved on to a different app, the previously open one is still running in the background and can slow the firestick down, This tool shows you what is open and makes it easy to close them all at once.



Select the app as illustrated



Use your direction arrow to scroll left along the tabs at the top to Refresh, and press select. Then scroll right to the tab Close all Apps and press select



The app will then take you to the first open app as illustrated with a list next to it. Use your direction button to scroll down to Force Stop and press select, then scroll down again to clear cache, To move on to the next open app just press the back button on your remote control. Keep doing this until all apps are shut then press home to get out of Background Apps and Processes App.



Troubleshooting Guide

<p>If you go on the firestick to watch a UK channel and try to start Iplayer or another UK channel and you get a message saying Programme not available in your area, or other error message, the likelihood is you haven't connected your VPN</p>	
<p>Go to windscribe and check it says connected to one of the UK locations. If disconnected use your navigation to get to the on switch on the screen then click select. If the location has changed like on this photo, go to where it says locations bottom left with your navigation and click select</p>	
<p>You will now see lots of flags, use navigation to move down the screen until you see the union jack then pick a UK location</p>	
<p>Or navigate to the left hand menu and pick favourites where all UK locations have been entered</p>	
<p>Chose a location and click select. We recommend Edinburgh.</p>	